Lesson 7: Netiquette

Learning Objectives
- Introduce new online terms and definitions.
- Introduce students to online netiquette.
- Reinforce protecting one’s private information and respecting the online privacy of others.
- Enhance students’ motor skills while navigating the game.

Materials You Will Need
- Computers with Carnegie Cadets: The MySecureCyberspace Game installed
- Worksheet for Lesson 7: Netiquette
- Hint Sheet 06 (download from http://www.carnegiecyberacademy.com/documents/hintSheet06.pdf)

Classroom Activities (Duration: 45 minutes)

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| Introduce Concepts     | • Lead students to the game and direct them to the Cafeteria to complete the ReQuest with Dana. (10 min)  
                        |   • Students who finish the ReQuest before their peers can buy items from the Academy Store and decorate their dorm rooms. | • Start and log in to the game and go to the Cafeteria. Click on Dana and offer to help her with her questions about personal information.  
                        |                                                                                      |   • After completing the ReQuest, buy items from the Academy Store and decorate your dorm room. |
| Develop and Practice   | • Hand out the worksheet and explain what Netiquette is. Let students read and discuss the cartoon and attempt question #1. (Worksheet, part 1) (5 min)  
                        |   • Discuss the differences between talking to friends or family over the Internet and talking to them in person and how it can be easy to misunderstand intentions in cyberspace. | • Read about Netiquette and think about the cartoon.  
                        |                                                                                      |   • Discuss the differences between talking with friends or family over the Internet and talking to them in person. |  
                        |                                                                                      |   • Think about and discuss what Erika and Alan should or shouldn’t have done. |  
                        |                                                                                      | • Read Hint Sheet 06 and think about the importance of Netiquette. |  
|                        |                                                                                      | • Go to the Carnegie Cyber Academy website's “Fun Stuff” page and play “Betty's Netiquette Quiz.” |  
|                        |                                                                                      |                                                                                     |  
| Reinforce              | • Make sure that all students complete “Betty’s Netiquette Quiz” and explain what it is to be a good cyber citizen. (5 min)  
                        |   • Emphasize that it means being polite and having good manners when chatting, playing games with others, sending messages, and posting comments in Cyberspace. | • Finish “Betty’s Netiquette Quiz” and discuss the importance of being a good cyber citizen. |  

Learning Outcomes
At the end of this lesson, students will be able to:
- Define the cyber defense terms introduced in this lesson.
- Demonstrate proper online communication behavior and respect of other cyber citizens.
- Demonstrate an understanding of online communication, cyber threats and protective measures.
- Apply safe behavior while using email, chat rooms, instant messaging and social networking sites.
**Worksheet 7: Netiquette**

1. **What is Netiquette?**

   Rules for how you should act in cyberspace. These rules help keep the Internet polite and help everyone get along.

   Erika commented on Alan’s social networking page...
   
   He is so funny! I will leave a comment on his wall...
   
   A few minutes later...
   
   What's that?
   
   What a mean comment!
   
   Oh No! I didn't mean it that way!

   Quiz 1: What are the differences between talking to your friends or family over the Internet and talking to them in person?

   Quiz 2: What could Erika have done to avoid this situation?

   Quiz 3: What could Alan have done to avoid this situation?

2. **Being a Good Cyber Citizen**

   Remember! To keep Cyberspace a safe, fun and happy place, you have to practice good netiquette everywhere in Cyberspace!

   - Email
   - Blogs
   - Social Networking Sites
   - Chat Rooms
   - Use Good Manners!
   - Multiplayer Online Games
   - Text Messages
   - Instant Messages
   - Video Sharing Sites
   - Internet Forums (Bulletin Boards)

   Betty, Clubhouse Supervisor
Netiquette Tips

Netiquette is the etiquette of the Internet, simple rules for how you should act in Cyberspace that keep things polite and help everyone get along. Here’s some tips for being a good Cyber Citizen and practicing good Netiquette:

1. Ask Before you Post
   Always ask permission before posting about someone or sharing an email, photo, or chat conversation, and make sure that it does not contain any personal information.

2. Pay Attention to Format
   Check for typos or other mistakes before you post or send a message. Use emoticons like ;) and acronyms like LOL to get your message across in the right spirit. Avoid using ALL CAPS, it means you are shouting.

3. Be polite and respectful of others
   Keep messages short, polite, and to the point. Don’t spam people with multiple messages or waste their time. Try not to use too much chat slang if you think the other person won’t understand it.

4. Be a Champion, not a Chump
   Be helpful and courteous to others and don’t be a cyber bully. If someone is being rude to you, be the better person. Talk to a trusted adult, block them, or simply walk away. If they are bullying someone else, don’t join in and make it worse. Be supportive and positive and try to help the victim if you can.